

THE ULTIMATE INDOOR LEGO® PLAYGROUND

LEGOLAND® Discovery Center Boston is your passport to creativity, color and imagination! Our ultimate indoor LEGO playground includes 12 unique LEGO® attractions and activities for your group to enjoy including themed LEGO play zones, 2 interactive rides, a 4D Cinema showing 3 different movies, MINILAND Boston, Racers Build & Test and more!

Group Preparation Guide

Group Requirements & Benefits:

- ✓ Discounted group rates are available for advance group bookings of 10 or more
- √ Advanced pre-paid reservations are required a minimum of 14 days prior to the visit date
- ✓ Local Organized Schools & Youth Groups:
 - ✓ One adult chaperone must accompany every 10 children.
 - ✓ Receive one free adult ticket with every 10 child tickets purchased. Comp tickets will automatically be added to the cart during the checkout process.
- ✓ Tax Exempt rates are available. Please email your tax-exempt form and booking confirmation number to our Groups inbox **bostongroups@legolanddiscoverycenter.com** after your purchase.

Visit Duration:

✓ The tour through the attraction is self-guided. It should take you approximately 90 minutes to complete your tour. However, you may take as little or as long as you need to experience the entire attraction. Plan for a 2-3 hour visit.

Group Hours of Operation:

- ✓ Group rates are available every day Sunday through Saturday.
 - Sunday: 10am-5pm (with last entry at 3:30pm)
 - Monday: 10am-5pm (with last entry at 3:30pm)
 - Tuesday: 10am-5pm (with last entry at 3:30pm)
 - Wednesday: 10am-5pm (with last entry at 3:30pm)
 - Thursday: 10am-5pm (with last entry at 3:30pm)
 - Friday: 10am-5pm (with last entry at 3:30pm)
 - Saturday: 10am-5pm (with last entry at 3:30pm)
- ✓ The attraction may open or close early for special events. Visit <u>www.legolanddiscoverycenter.com/boston/</u> for the most up to date hours of operation.

Group Booking Process:

- ✓ All reservations must be made online through the secure Online Booking Portal
- ✓ Group tickets are timed & dated
- ✓ Receive an instant email confirmation
- ✓ Choose electronic tickets or print at home tickets

✓ Tax Exempt rates are available. Please email your tax exempt form and booking confirmation number to **bostongroups@legolanddiscoverycenter.com** after your purchase.

Group Payment:

- ✓ Payments must be made with a credit card at time of booking.
- ✓ Payment types accepted: Visa, MasterCard, American Express, and Discover.
- ✓ Additional tickets cannot be added to your original reservation after your order is made. We suggest booking for the maximum amount of people anticipated in your group.
- ✓ If you end up having fewer individuals than originally booked, you can contact the Group Sales Department at **bostongroups@legolanddiscoverycenter.com** 48 hours in advance for a partial refund of those tickets.
- ✓ If additional tickets are required upon arrival, the higher walk up group rate may apply.

Group Cancellation, Reschedule and No Show Policy:

- ✓ Paid reservation may be cancelled or rescheduled any time prior to 48 hours of your original visit date by emailing **bostongroups@legolanddiscoverycenter.com**
- ✓ Tickets expire on the date and time they are purchased for.
- ✓ There are NO REFUNDS on unused tickets after your visit date has passed.

Location:

✓ LEGOLAND Discovery Center Boston 598 Assembly Row Somerville, MA 02145

Group Recommendations & Important Information:

- ✓ Please have your group pre-sorted into groups of no more than 20 students to ensure a more bricktastic visit and minimize wait times for those attractions that have a guest limit.
- ✓ Children should not bring more than their outerwear coats, hats, gloves, etc. There is no storage facility and we are not responsible for any lost or stolen items.
- ✓ We do not allow outside food into the center; please plan all meals before or after your visit.
- ✓ Re-entry is allowed if you wish to take a break from your visit for lunch. Please see one of our team members about this.
- ✓ We recommend socks and closed-toe shoes for all children.
- ✓ All rides and playing areas require chaperone supervision at all times.
- ✓ All of the attractions inside LEGOLAND® Discovery Center are included in the price of the admission, except for The Great LEGO Race VR Experience, which is an additional \$5 per guest (must be 6 years old to ride). Guests may wish to bring additional money to purchase food from our café, Souvenir photos or LEGO® products from our retail shop.
- ✓ Please note the following height requirements: **Merlin's Apprentice** Children must be at least 36" tall to ride. Children between 36"-48" must be accompanied by an adult. Children over 48" may ride on their own. **Kingdom Quest** Children must be at least 51" to ride alone. Children under 51" must ride with an adult. All riders must be able to sit upright and unassisted.

Arriving at the Attraction:

Bus Drop Off & Parking

✓ Buses may drop off students at the main entrance where you will see the LEGOLAND Discovery

Center sign and giant LEGO giraffe. This is indicated by the star on the map below. Afterwards all busses must park in the Assembly Square Marketplace (lot in front of TJ Maxx).

Entering the Attraction

- ✓ Upon arrival, we recommend having all groups assigned prior to entering the center.
- ✓ Groups should remain pre-sorted into small groups outside of the admissions queue prior to arrival.
- ✓ Only the group leader should enter the queue line to check in the group for the day.
- ✓ Present your group order confirmation to the attractions front desk.
- ✓ We ask for your assistance in keeping your group together at this time as our staff will deliver the attraction's rules and provide further instruction before entering.

Workshops & Lunches:

- ✓ LEGO® Education Workshops are 30 minutes long and are scheduled prior to your visit. All workshops are held in our private party room or Creative Workshop and need 10 minutes to reset.
- ✓ Lunches are 20 minutes long and are scheduled prior to your visit. All lunches are held in our private party rooms and need 10 minutes to reset.
- ✓ Our Group Sales Coordinator will send a schedule breakdown of your workshop and lunch times prior to your visit so you can plan accordingly.
- ✓ Re-entry is allowed if you wish to take a break from your visit for lunch. Please see one of our team members about this.
- ✓ We recommend you consume bagged lunches on your busses, or Assembly Row has a number of outdoor seating areas. Please be advised that bagged lunches cannot be consumed inside the Center
- ✓ No outside food or beverage is allowed inside the attraction.

Accessibility:

✓ Wheelchair and stroller accessible, but no rentals available.

Amenities:

- ✓ Retail Shop
- ✓ Restroom/Changing tables
- √ Family restrooms
- ✓ Lockers

Additional FAQs:

- ✓ No storage is available for any items.
- ✓ Meal Deals are available for an additional charge. Please contact bostongroups@legolanddiscoverycenter.com for more info.