



DISCOVERY CENTER

WASHINGTON, D.C.



GROUP PREPARATION GUIDE

Thank you for choosing **LEGO Discovery Center** Washington, D.C.

This Preparation Guide is designed to help you:

- Play and learn in a fun, interactive, educational setting;
- Inspire and challenge young minds to build and explore;
- Make the most out of the entertainment and educational opportunities at our Center.

RECOMMENDATIONS

- Plan for a 2-3 hour visit
- A 5:1 child-to-chaperone ratio is strongly recommended for your group. Chaperones must be organized by the group.
- Parents accompanying their child on the trip that are not part of the pre-scheduled payment will be charged the group admission rate (plus tax) at the admissions desk. Please keep in mind we are a cashless attraction when making ticket purchases.
- Please have your group pre-sorted into smaller groups of 20-25 students to ensure a more bricktastic visit and minimize wait times for those attractions that have a guest limit.
- Children should not bring more than needed outerwear. There is no storage facility and we are not responsible for any lost or stolen items.
- Groups that are bringing in their own lunch are required to eat in our Café Lounge
- Socks are required for our LEGO City Play area. We recommend socks and closed-toe shoes for all children. Socks can be purchased for \$1 from the Café.
- All children must be supervised by teachers and adult chaperones at all times.
- Minimum of 4:1 ratio to ride Imagination Express for children under 4 feet tall.

PAYMENT:

All school bookings must be completed and paid for online. If you need assistance with check payment or your tax free status, please contact our Group Sales Team with any questions.

ADDITIONAL COSTS:

All of the attractions inside LEGO Discover Center are included in the price of admission. We are a cashless facility. Guests may wish to bring additional form of payment such as a card to purchase food from our café, souvenir photos, or LEGO products from our retail shop.

REFUND POLICY:

There are no refunds for our schools and group bookings. You may reschedule your booking for a future date using your initial payment. If your group shows with less persons than booked our admissions desk will hand out passes to be redeemed at a future date.

ENTERING THE ATTRACTION:

Please line students up in their groups down the hallway to the right of the attraction entrance. Please keep groups to about 20-25 students, plus chaperones. We ask for your assistance in keeping the groups together at this time as Playmakers will deliver the attraction's rules, provide chaperones with center brochures and provide further instruction before entering.

LEGO Discovery Center Playmakers will be spread throughout the attraction to provide assistance, but the teachers and chaperones are required to provide direct supervision of the students at all times and are ultimately responsible for the students.

WORKSHOPS:

LEGO® Education Workshops are 30 minutes long and need to be scheduled prior to your visit. We are unable to honor day of workshop requests. All workshops are held in our private room near our Imagination Express Ride. Students will be rotated through the workshops in small groups of 20 students. Please have 2 adult chaperones available to assist with supervision of the students.

BUS DROP-OFF:

We recommend having all groups assigned prior to entering the mall. It's best if you send your group contact to check-in with our admissions team in advance. We recommend buses dropping off students near the Giant LEGO Giraffe on the Loisdale Rd facing side of Springfield Town Center.

PRE-VISIT CHECKLIST:

- Transportation arranged
- Chaperones and groups are pre-sorted into 20 children or less (depending on your group size)
- Brief chaperones on recommendations, schedule plans, attraction details, lunch plans and workshops (if applicable)
- Special medical requirements addressed.
- Have order confirmation number available upon check-in

CONTACT

groupsalesdc1@legolanddiscoverycenter.com
with any questions about your next LEGO Discovery Center Washington, D.C. group visit.
We look forward to seeing you soon!

